

**ELITE MANAGEMENT  
ASSOCIATES, INC.**

December 9, 2010

Ground Pros  
Attn: Jim Plona  
1470 Industrial Drive  
Itasca, IL

RE: Ground Pros Service

Dear Jim:

Ground Pros has been providing landscape maintenance and snow operations to many of our associations for the past five years. I want you to know that we have been very pleased with the level of service. Additionally, the professionalism of your site managers and customer service representatives has been second to none. Lastly, all enhancement work performed has been organized and on schedule. Keep up the good work.

Best regards,



Brett Kovel, CMCA, AMS  
President and Owner  
Elite Management Associates, Inc.